

**Woodgrain
Limited Warranty for
Huttig-Guard Professional, Premium, Platinum, or Stainless Steel Fasteners**

What Does This Warranty Cover? This limited warranty applies to the first retail purchaser of Huttig-Guard Professional, Premium, Platinum, or Stainless Steel fasteners (also referred to herein as the “Fasteners”). Woodgrain warrants that such fasteners will be free from any defects in material and workmanship for the specified warranty period for the original project for which it was installed when used in accordance with the recommendations listed in the Huttig-Grip Fasteners Catalog or elsewhere by Woodgrain. Please note that all metal fasteners have the potential to corrode. There are no warranties (including any of warranty of merchantability) that extend beyond the foregoing and such warranty applies to Huttig-Guard Professional, Premium, Platinum, or Stainless Steel fasteners only.

Who Is Entitled to the Warranty and How Long Does The Coverage Last? This warranty is granted to the first retail purchaser only, is not transferable and lasts for the product specified warranty period for the project for which it was originally installed.

What Will Woodgrain Do? Woodgrain will replace the defective Huttig-Guard Professional, Premium, Platinum, or Stainless Steel fasteners with like or equivalent product. Any labor for installation, removal or other material charges are not covered by this limited fastener warranty.

What Does This Warranty Not Cover? This warranty does not cover issues caused by:

- Any defect due to environmental conditions or inadequate or improper handling, transportation, storage or maintenance,
- Failure or damage caused by improper installation (including chipped coating during installation), application, improper preparation, the building site, any 3rd party products, inadequate structure design, reuse or reinstallation of the fastener,
- Failure or damage caused by wood destroying insects, animals, wood fungus, mold, mildew, exposure to chemicals or other hazardous substances, a corrosive environment or materials, standing water, or premature deterioration of building materials,
- Failure or damage used in a structure that does not comply with all local, state and federal building codes, laws, rules and regulations,
- Use of fasteners in extreme temperatures or extreme environmental conditions,
- Fasteners subjected to negligence, excessive or improper use, willful misconduct, actions or inactions by the installer (general contractors, owners, 3rd party builders),
- Wear or damage due to traffic involving motorized vehicles.

Woodgrain’s liability is limited to the replacement of the defective product only except in the event replacement of the product is not available, then a refund of the purchase price of the defective product.

How Do You File A Claim? If the performance of Huttig-Guard fasteners does not meet the stated limited warranty, the original purchaser must contact Woodgrain to initiate a claim. Please use the Defective Product Warranty Claim Form found at <https://huttig-grip.com/warranty>.

Information required for claim:

Customer Information:

First Name, Last Name
Street Address, City, State, Zip
E-mail address
Telephone number

Product Information & Claim Details:

Purchase Date
Purchase Receipt
Product Name, including Color
Quantity Purchased
Quantity Defective
Date Installed
Where Installed (back yard, pool area, et cetera)
Application (fence, deck, et cetera)

Include photos of structure and defective product along with original box and receipt.

Initiate claim by email at fastenerswarranty@woodgrain.com or by mail:

Woodgrain
ATTN: TQMP
555 Maryville University Drive
Suite 400
St. Louis, MO 63141

This warranty is subject to revision without notice.

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